

CLIENT

Corporate

OVERVIEW

A service provider of finance, mining solutions for power, water technologies, etc. This way, it helps increase resource efficiency and process optimization for various sectors

GOALS

To successfully recover the lost Outlook PST files which included the company's critical data

APPROACH

Approached the Pune Service Center of Stellar Data Recovery to recover the lost Outlook PST file

RESULTS

- Recovered all data from the formatted hard disk
- Recovered the 40GB MS Outlook PST file successfully

STELLAR HAS SUCCESSFULLY RECOVERED LOST FORMATTED HARD DRIVE

A reputed leading Pvt. Ltd. is a company that operates as a financial and tech such as aviation, power generation, energy management, capital, healthcare etc. across the Indian sub-continent.

The Client used a Windows laptop with 320GB and 2.5 inches Hitachi hard disk to store all its data. A hard disk with storage capacity as high as this ensured that the data was safe. Moreover, the hard disk brand guaranteed that the disk would last long and the Outlook PST file was saved in an exceedingly safe and secure environment.

CLIENT'S ADMINISTRATIVE CHALLENGE

The client used MS Outlook as the desktop email client for business communication. All contacts, calendars, etc. were stored in a PST file. Anytime the data was lost, the client could use the PST file to access all emails and other data items stored in it.

One day, the client [accidentally formatted the hard disk drives](#) in the encrypted mode. This brought the items in the Outlook PST file. This brought a huge setback.

The administrator was worried because of the loss of MS Outlook data. Recovery of the Outlook PST file before the HDD was formatted, became the need of the hour.

STELLAR TO THE RESCUE

As the operating system had also been uninstalled, the DBA installed the Windows operating system and removed the encryption. However, he was not able to recover the lost data from the PST file. He approached the Service Center of [Stellar Data Recovery at Pune](#), the nearest branch.

After being approached by the DBA of the client company, our representative immediately expressed a quick and fast solution to the issue that he was facing, i.e. he was able to recover the data intact.

One of our [data recovery experts](#) inspected the hard drive and came to a conclusion that the hard disk had been formatted. This was done in the encrypted mode. Thereafter, the data was recovered from the hard disk.

QUITE A REMARKABLE RECOVERY

In this case, the technical experts at the Pune branch scanned the hard disk and found that the data was present.

Thus, the following steps were followed by the expert:

- First and foremost, the HDD was encrypted with MacAfee and then decrypted for the client.
- Next, the hard disk drive was scanned using a software application, but the data was not recoverable.
- Then, a search was conducted to locate the Outlook PST file. With this, the manual creation of the PST file.
- With all the headers of the PST file that were found, the PST files were manually created.
- In this process of manual creation of PST file with found headers, one header mentioned in MAF, was created.

Once done, the client was informed about it through email. As a response to the client, the data was verified and the client was informed about the data. He was quite happy to receive the wholly recovered data.