

CLIENT

SQL Database & Tally Data Recovery -
Case ID: M23970

OVERVIEW

An affiliate of DKT International, DKT India is a non-profit and cost-effective Family Planning Association in India. It extensively promotes as well as helps the public in family planning and HIV/AIDS prevention

GOALS

To effectively recover all the lost healthcare data saved in SQL database MDF file and Tally TSF file

APPROACH

- The DBA of the client company tried to reset the password with Windows 2012 CD and access the data
 - Reached out to Stellar Data Recovery - Mumbai to create new and healthy RAID array structure
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RESULTS

Successfully recovered all the lost SQL (MDF) and Tally (TSF) data from the RAID 0 server

STELLAR HAS SUCCESSFULLY RECOVERED SQL & TALLY DATA FROM A RAID 0 SERVER INFECTED BY A VIRUS

Established in 1992, DKT India is a charitable health organization that delivers education and prevention of HIV/AIDS to the public in India. It started its operations in 1992 in healthcare, it now operates in 18 of 29 Indian states, therefore, serving about 10% of the country's total population. It's thirty percent of sales come from rural areas.

CHALLENGES THAT THE CLIENT FACED

The client employed RAID 0 server (Capacity – 2500 GB) with 4 SAS hard disks running. The Windows RAID server ensured reliability, availability, capacity, and secure storage of the significant amount of its healthcare data. However, the RAID drive being detected, the RAID structure of all the 4 hard drives became damaged due to the 'Locky' virus.

Thus, the database administrator (DBA) of the IT department of the client company tried to overcome this challenge, the DBA went forward and got the password reset. However, when he logged into the Windows server, he found that there was no data on the hard drive. He eventually overcame by creating new and healthy RAID array structure for all the four hard drives.

STELLAR DATA RECOVERY AS THE DATA SAVIOR

Mr. Mohammed Farooq, the representative of our client company, from DKT India reached out to Stellar Data Recovery services through Google. We at [Stellar Data Recovery Mumbai](#) branch immediately processed, sent a quotation to him immediately. We also informed him about our services inside and outside the country. We assured him of our capability to handle all data recovery. The executive at the Stellar Data Recovery branch asked him to ship all the four hard drives for the purpose of data recovery. Next, the data recovery experts at the branch created an image file that was needed. They informed the representative that image of all the four hard drives was processed for complete **RAID data recovery**.

A REMARKABLE DATA RECOVERY SERVICE

After analysis and creation of the report, the data recovery experts created an image of the RAID structure that was damaged. Next, they attempted to recover the lost data by processing the image file. Finally, they scanned the array image of the RAID 0 server and recovered all the lost data as well as SQL data.

After completing the RAID recovery process, we shared the result with Mr. Mohammed Farooq. He was all praise of the professionals who had recovered all the lost data on time. He was all praise of the Stellar Data Recovery team in the data recovery process of the damaged RAID server.