

CLIENT

CORPORATE

OVERVIEW

An ISO 22000:2005 certified company that deals in packaging products. It has around 150 satisfied customers in India and abroad, mostly in Africa and parts of Sri Lanka.

GOALS

To recover the photos and Tally files instantly with data integrity.

APPROACH

- Approached Stellar Data Recovery - Coimbatore for hard drive data recovery.
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RESULTS

- Restored all photos and Tally files.

STELLAR DATA RECOVERY- COIMBATORE SAVES IMPORTANT DOCS FROM WD HARD DRIVE

A leading manufacturer and exporter of several flexible packaging and many other quality polythene allied products.

CHALLENGE THAT THE CLIENT FACED

THE CLIENT USED A WESTERN DIGITAL HARD DRIVE TO STORE ALL THE NECESSARY DATA OF THE COMPANY. THE DRIVE SIZE WAS 3.5 INCHES WITH MODEL NO.: WD5000AAKX AND SERIAL NO.: WMAEUE320334. THE WESTERN DIGITAL DRIVE WAS INSTALLED WITH WINDOWS OS AND HAD THE STORAGE CAPACITY OF 500 GB.

The drive used by the client was working absolutely fine until the time it stopped getting detected. With this, the stored data became inaccessible. This was the challenge that the client faced.

CLIENT'S APPROACH

A few months ago when the client encountered an issue with the hard drive of his laptop, he took the initiative to recover the hard drive. The emphasis was on recovering the entire lost data from the drive. To do so, the client approached [Stellar Data Recovery Coimbatore](#) that is known as the #1 company in data recovery.

As this Service Centre was situated close by the client's workplace, therefore, it became quite easy for him to carry the drive to and from as was required, and as per the data recovery process followed by the company. Moreover, we at the Centre offered a number of benefits such as recovery in a dust-free environment, No-Recovery No-Charge policy, 100% recovery, 95% success rate, quick recovery in a hassle free manner with ease, etc.

HARD DRIVE RECOVERY BY STELLAR

After the hard drive had been handed over to us, the professionals took it for analysis. They detected that at some

point of time the drive was detecting and at other times it was not. They also detected that there was an issue in the head of the drive and that it had bad sectors. Therefore, for [hard drive recovery](#), they created an image of the disk. Nonetheless, a partial image was created in about 3 days. With the partial image that had been created, our professionals were able to recover 85% of data, and some files were damaged due to bad sectors.

To recover the rest of the data, they again created a partial image followed by the scanning process that showed all its partitions. Some data was recovered from the partitions, but a few files were still showing corrupt. Such files were then repaired with which 100% recovery was accomplished by our professionals.

Finally, with hard drive data recovery within a short period of time, the client became extremely happy. He was elated to receive recovery services from Stellar Data Recovery – Coimbatore.