

CLIENT

Cognizant Technology Solutions

OVERVIEW

Cognizant Technology Solutions is an MNC that provides IT services and solutions

GOALS

To recover files from the inaccessible hard drive

APPROACH

The client approached Stellar Data Recovery Service Center - Kolkata to recover files from the inaccessible hard drive

RESULTS

Stellar data recovery successfully recovered data from the inaccessible hard drive

STELLAR RECOVERS DATA FROM THE INACCESSIBLE HARD DRIVE

Cognizant Technology Solutions is a leading and global IT Services, Business Consulting and Cloud Provider. It has been named as the world's fourth most admired IT services company.

INACCESSIBLE HARD DRIVE – A STUMBLING BLOCK

The client had a 1TB Toshiba hard drive (model no. is MQ02ABF100) which stored the important official documents. Unfortunately, when the client tried to access the hard drive, it sometimes failed to recognize it. This brought his daily routine to a halt as he was unable to access the hard drive. He even tried some manual methods to recover data from the hard drive. At last, the client's local IT team suggested to approach [Stellar Data Recovery - Kolkata](#) to recover data.

WHAT WAS THE CLIENT'S STEP TO RESOLVE THE ISSUE

The client approached Stellar Data Recovery – Kolkata service center and got in touch with the representative of Stellar Data Recovery. The client presented his case and informed the representative that the hard drive could not detect the hard drive. Furthermore, the client requested that the hard drive could recover files like .xlsx, .pst, .ppt, .pptx, .pdf, and .ost files. The client was assured of a successful data recovery. The representative requested the client to submit the affected hard drive.

STELLAR RESOLVES THE ISSUE

The data recovery team analyzed the affected hard drive and found out that the hard drive was inaccessible due to bad sectors. As the hard drive was inaccessible, to recover data from it, the team first cloned the affected hard drive.

While cloning the HDD, the hard drive sometimes stuck due to bad sectors and the team had to stop the cloning of the affected hard drive sector-wise. After the completion of the cloning process, the team decrypted the data from the accessible partition and successfully recovered all the data. This was the successful data recovery process.

THE CLIENT GOT HIS IMPORTANT DATA

The client got his critical data back and was satisfied with the [recovery process](#).