

## PRATEEK MITTAL

---

### ABOUT PRATEEK MITTAL

The client is an individual from Vadodara city and is a wildlife photographer

---

### GOALS

To recover his data from the inaccessible Seagate external hard drive

---

### APPROACH

The client approached Stellar Data Recovery Service Center Ahmedabad to recover data from the HDD

---

### RESULTS

Stellar efficiently recovers all the clients photo from the corrupt Seagate external HDD.

## STELLAR RECOVERS DATA FROM THE CLIENT'S EXTERNAL SEAGATE HDD

Prateek Mittal is a renowned wildlife photographer based in Gotri, Vadodara, and Gujarat. He has been in this profession for the last six years and is passionate about birds and animal photography. He has travelled across different parts of India and has a dedicated website of his own, showcasing his artistic work.

### THE CLIENT WAS UNABLE TO ACCESS HIS SEAGATE EXTERNAL HARD DRIVE

The client has 2.5" Seagate external HDD (Model No.: 9KW2AH-501, Serial no: 2GE4ZRTY) with data storage capacity of 500GB. Unexpectedly, the client was unable to access his external hard drive with all the important photos stored in it.

The client had his data of the last 3 years stored in the HDD and required immediate assistance to successfully recover all his data from the inaccessible hard drive.

### HOW THE CLIENT DEALT WITH THE ISSUE

The client contacted [Stellar Data Recovery – Ahmedabad](#) service centre and expressed his issue. He stated: *"My Seagate external hard drive suddenly stopped working without giving any warning signs or symptoms. I am unable to access it and the HDD has all my important wildlife photographs. Now I'm totally disturbed and frustrated because of this. Really need an expert to help me recover all my lifetime treasure and efforts!"*

The executive at our Service Centre listened to the client's issue attentively while taking the external hard drive in charge. The client handed over his HDD to our one of the BDE in Baroda and the BDE delivered it to our Ahmedabad Branch for data recovery.

Thereafter, the executive assured him of a successful data recovery of his important photos. At the end, the client gave a green signal to the experts for starting the process of External [Hard Drive Recovery](#) for the Seagate drive.

### STELLAR DATA RECOVERY STEPS IN

To recover data from the inaccessible Seagate hard drive, the data

recovery team created a full image of the affected HDD and scanned it thoroughly. On completion of the scan, the team was able to access all the partitions. After that, the data recovery team successfully recovered 95% of the client's data and informed the client for the same.

## **THE CLIENT'S FEEDBACK**

Here's what client stated at the time of the data validation: *"I almost lost all hope of recovering my data from the HDD, but Stellar did an exceptional job. Stellar recovered all my photos which mean a lot to me. Highly obliged with Stellar's work and support!"*