

CLIENT

SRF Limited

OVERVIEW

SRF Limited is a manufacturing company

GOALS

To recover files from a corrupt hard drive

APPROACH

The client approached Stellar Data Recovery Service Center – Chennai to recover data from the corrupt hard drive

RESULTS

Stellar Efficiently Recovers Data from the Corrupt Hard Drive

STELLAR RECOVERS DATA FROM A CORRUPT HARD DRIVE

SRF Limited is a manufacturing company located in Gurgaon, India. Its first manufacturing plant was set up in Chennai in the year 1973 and has diversified product offerings.

THE CLIENT WAS UNABLE TO ACCESS A PARTITION

The client was unable to access one partition of the hard drive of 320 GB storage capacity (Drive Type & Manufacture: SATA DRIVE/ST3320813AS/SERIAL NO: 9SZ3GENE). With time, the hard drive accumulated some bad sectors, and as a result, the client was unable to access one partition.

The hard drive contained all the important data such as pst, word, excel files, etc.; therefore the client needed assistance to recover data from the corrupt hard drive at the earliest. Moreover, the client did not want to overwrite the affected hard drive or in any way want to permanently lose them.

THE CLIENT'S APPROACH TO MITIGATE THE ISSUE

To recover critical data from the corrupt hard drive, the client did not want to take a risk by manually troubleshooting it as this may overwrite the data. That being said, the client approached [Stellar Data Recovery service center – Chennai](#) and explained the issue in detail. The client even enquired about the efficiency of the data recovery process and whether the privacy of the data would be ensured or not.

The representative at Stellar answered all the client's queries and assured him that the Stellar has a dedicated team of data recovery specialists with years of experience in the domain. They have all the required skill sets and the proprietary tools to efficiently recover data from the corrupt hard drive. The representative also informed the client that if the recovery is not possible, then he won't be charged.

The client was asked to submit the corrupt hard drive and was told that Stellar would contact him after the completion of the data recovery process.

STELLAR DATA RECOVERY COMES TO THE RESCUE

The data recovery team analysed the partition sector-by-sector and found out that the hard drive had some bad sectors and the hard drive stopped responding.

To recover data from the affected hard drive, the data recovery team created an image of it and then was able to read it. Then the particular partition was scanned thoroughly and the team successfully recovered data from it.

THE CLIENT'S FEEDBACK

Once the data recovery team recovered the client's data, he was informed of the same. The client verified all his data and checked that they were in working condition without any disorientation. In the end, the client was completely delighted with the Stellar's services and thanked the whole team.