



CLIENT

AN INDIVIDUAL

OVERVIEW

The client is an individual from Coimbatore, who lost his important document files

GOALS

To successfully recover client's documents from his 500 GB WD HDD that had bad sectors

APPROACH

Called Stellar Data Recovery Coimbatore

RESULTS

Procured lost documents

SUCCESSFUL DATA RECOVERY FROM HDD BAD SECTORS

The client, Mr. Natesh, a native of Coimbatore, had of late lost his important document files due to bad sectors in his laptop's hard disk drive.

His 2.5 inch Western Digital hard disk drive has the model number WD500LPVX-75V0TT0, serial number WXQ1E74FWK66, and with the storage capacity of 500 Gigabyte.

Mr. Natesh used his hard disk drive to store office documents including word, pdf, and excel files. Of late, his laptop crashed and failed to boot. He tried contacting the laptop's service center but of no avail. He then phone and got in touch with Stellar Data Recovery Coimbatore to rescue his [bad sector infected hard disk](#) drive and all its contents.

STELLAR DATA RECOVERY - COIMBATORE

We got a call from Natesh at our Coimbatore center. Our representative picked up the call and listened to his apprehension. He wanted to recover his data within two days. We assured him to cater to his urgent need as soon as possible and requested to make a visit to our center. The next day, client visited our service center with his laptop. One of our executive attended him and retrieved the defunct HDD for diagnosis.

A SUCCESSFUL DATA RECOVERY

Our engineer took the hard disk for assessment. He reported that the hard disk drive has multiple bad sectors that made it unbootable. Also, the drive contains three partitions out of which the last partition was corrupt. Further, most of the important data required by the client was present in the first partition.

To recover data, our expert used Stellar's data recovery software to create image of the entire disk and was successful in imaging 80% of the sectors. The partial image was then loaded using the software and scanned to recover partition & data. Finally, the last partition was deep scanned to retrieve all files in good condition.

SATISFACTORY FEEDBACK



Our client, Mr. Natesh, was informed about the successful data recovery. As guaranteed, we recovered his data within two days. The client was satisfied with the recovered data that was executed within a short period.