



## CORPORATE

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### ABOUT CORPORATE

Coimbatore based a leading firm

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### GOALS

To fruitfully recover clients data from the 1 Terabyte hard disk drive

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### APPROACH

Approached Stellar Data Recovery Coimbatore for data recovery

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### RESULTS

Successfully recovered document files from the hard disk drive

## STELLAR DATA RECOVERY COIMBATORE RECOVERED DATA FROM EXTERNAL HDD WITH FILE SYSTEM ERROR

A company located at Coimbatore, lost its critical documents stored in an external hard drive. The 2.5 inch Seagate HDD had the model number SRD00F1, serial number NA43000000000000000000. The external hard drive was used in a Windows computer to store important documents.

The drive when connected to a computer requested for formatting in order to operate. The client did not want to format the HDD lose its stored data. Instead, the client preferred to recover data prior to formatting.

### CLIENT'S APPROACH

A representative, came to [Stellar Data Recovery Coimbatore](#) branch with the inaccessibility of the hard drive. The representative told our executive that the storage medium was asking to format, with the message that the drive is corrupted.

We, Coimbatore data recovery team, received the affected hard drive for diagnosis and data recovery.

### DATA RECOVERY FROM FILE SYSTEM ERROR

#### DIAGANOSIS

After obtaining the external hard disk drive, our data recovery engineers at the outstation branch conducted a deep scan with the following conclusion. The storage medium had file system error, which results in data corruption. It also has bad sectors resulting in corruption of few files.

#### SOLUTION

To resolve the issue, the engineer created full image of the defective media. Normally, the data recovery software due to corrupt file system the partition could not be opened. Using our proprietary software, we performed a deep scanned to reveal original partition structure.

The engineer then previewed the partition and found few recovered files (some Extensive files). Using our powerful repair software, the corrupt files were successfully repaired.

We recovered the data and, repaired the corrupted files. The required documents were recovered in good condition. The successful resolution news was conveyed to the client.

### CLIENT'S RESPONSE

Our client, was satisfied as all the data was recovered within a short period of time. The client's feedback was "Service is very nice".