

DOT COM INFO WAY LTD.

ABOUT DOT COM INFO WAY LTD.

The client, Dot Com Info Way Ltd., an IT services provider has an undetected RAID storage device.

GOALS

To recover all data from RAID 1.

APPROACH

After conducting online research, the client contacted Stellar for data recovery service.

RESULTS

All the data was successfully recovered from the RAID hard drive

SUCCESSFUL RECOVERY OF DATA FROM RAID 1 DRIVE

Dot Com Info Way Ltd. a Chennai-based IT company had a NAS Storage RAID Hard Disk that was not detected; the representatives of the company wanted to obtain all the data from the RAID 1 configuration.

TECHNICAL DETAILS OF THE HARD DRIVE

The SATA Drive with model number WD15000C033000, serial number WU2T11095299 had a storage capacity of 500 GB. The drive was used on Windows 2003 server.

CHALLENGE FACED BY CLIENT

The client tried to access their RAID hard drive, but the drive was not detectable. The client after multiple attempts at accessing the drive removed it and sent it to Stellar for further scrutiny. The company wanted to recover all the data in the RAID 1 configuration.

STELLAR DATA RECOVERY – CHENNAI

The client, Dot Com Info Way Ltd. approached [Stellar Data Recovery Chennai](#) with their RAID storage device. The representatives of the company explained the issues they've been facing with the drive and what they expected from Stellar. After careful examination, our experts concluded there were problems with RAID sector configuration and began analyzing the drive.

SUCCESSFUL RECOVERY

Initial analysis of the drive by Stellar experts indicated that the drive had issues with sectors. Additionally, the experts also identified that the head was not reading properly. After confirming these two issues with the drive, the experts tried creating a clone of the hard drive, which was successfully created.

After the creation of hard drive image, the experts checked the RAID 1 configuration and were unable to find any good sectors due to configuration error. The experts didn't give up and finally discovered good sectors after continuous checking.

They scanned the drive to detect working files and when detected,

ran Stellar's proprietary tools and data recovery software on the image of the hard drive and successfully [recovered data from RAID Hard Drive](#).

CONTENTED CLIENT

The client was extremely delighted to find all their data recovered and in working condition. Representatives of the company visited Stellar Chennai office and verified that the files were fully-operational. Accolade goes to Stellar Data Recovery Chennai for their quick recovery and for securing a happy client.