

CORPORATE

ABOUT CORPORATE

An IT services firm lost data due to undetected RAID storage device.

GOALS

To recover all data from RAID 1.

APPROACH

After conducting online research, the client contacted Stellar for data recovery service.

RESULTS

All the data was successfully recovered from the RAID hard drive

SUCCESSFUL RECOVERY OF DATA FROM RAID

A Chennai-based IT company had a NAS Storage RAID Hard Disk that was not detected. They wanted Stellar to obtain all the data from the RAID 1 configuration.

TECHNICAL DETAILS OF THE HARD DRIVE

The SATA Drive with model number WD15000C033000, serial number WU2T110 was used on Windows 2003 server.

CHALLENGE FACED BY CLIENT

The client tried to access their RAID hard drive, but the drive was not detectable. The client removed the drive and sent it to Stellar for further scrutiny. The company wanted to recover all data from the RAID 1.

STELLAR DATA RECOVERY – CHENNAI

The client, approached [Stellar Data Recovery Chennai](#) with their RAID storage device and the issues they've been facing with the drive and what they expected from Stellar. After the initial analysis, there were problems with RAID sector configuration and began analyzing the drive.

SUCCESSFUL RECOVERY

Initial analysis of the drive by Stellar experts indicated that the drive had issues with the head that the head was not reading properly. After confirming these two issues with the client, Stellar created the drive image, which was successfully created.

After the creation of hard drive image, the experts checked the RAID 1 configuration and found a configuration error. The experts didn't give up and finally discovered good sectors and began recovering the data.

They scanned the drive to detect working files and when detected, ran Stellar's proprietary software on the image of the hard drive and successfully [recovered data from RAID Hard Drive](#).

CONTENTED CLIENT

The client was extremely delighted to find all their data recovered and in working condition. They visited the Stellar Chennai office and verified that the files were fully-operational. Accolade given to Stellar for successful recovery and for securing a happy client.