

CORPORATE

ABOUT CORPORATE

An automation business company located in Gurgaon has lost data due to water-affected Sony camera

GOALS

To recover clients data from the not working Sony camera

APPROACH

The client contacted Stellar Data Recovery - Gurgaon branch and requested for onsite pick & drop service to recover data from the damaged camera

RESULTS

Successfully recovered photos & videos from the camera

DATA RECOVERED SUCCESSFULLY FROM THE WATER-DAMAGED SONY CAMERA

Gurgaon-based automation business company lost their important images and videos stored in a Sony camera, which accidentally fell into water thereby rendering it nonfunctional.

The company is involved in manufacturing electronic valves & tubes and other electronic components.

CHALLENGE FACED BY THE CLIENT

The client took out the camera from the water and let it dry completely. Yet, the camera did not turn on and showed signs of physical problem. In addition, the camera was not accessible logically when connected to a computer. Thenceforward, the client was unable to access their data from the water-damaged Sony Cam Recorder.

In order to recover the data that was crucial from business point of view, the client contacted [Stellar Data Recovery – Gurgaon](#) to recover the lost data.

STELLAR DATA RECOVERY – GURGAON AT SERVICE

We at Stellar Data Recovery – Gurgaon received the water-damaged Sony camera from the client via onsite pick. We then handed the camera to our data recovery specialist team for inspection and preliminary analysis for knowing the possibility of data recovery.

The assigned team scrutinized the camera and found physical problem with the data storage medium. In addition, the camera was not accessible logically.

To perform the intended data recovery, we requested the client to provide permission to open the camera and extract the data storage device.

After the client's approval, our specialists accessed the storage device inside the camera. Subsequently, they used Stellar's proprietary data recovery software to recover almost all data from camera. They transferred the recovered data back to the camera's

storage medium.

CLIENT'S FEEDBACK

We delivered the camera—with the recovered data on its storage medium—to the client via onsite drop. The client verified the recovered data and the client was happy and appreciated our efforts for [recovering photos and videos from damaged Sony Camera](#).