

## CARE IT SYSTEM

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## ABOUT CARE IT SYSTEM

Care IT System, a system service provider located in Salem, has lost data due to undetected HDD

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## GOALS

To recover clients data from the 1 TB Undetected Seagate Hard Drive

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## APPROACH

The client approached the Senior BDE of Stellar Data Recovery Coimbatore branch to recover lost data from 1 TB Seagate Hard Drive

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## RESULTS

Successfully retrieved all the partitions, recovered all data including .bmp image files, and repaired the corrupt ones from 1 TB Seagate Hard Drive

## UNDETECTED SEAGATE HARD DRIVE DATA RECOVERY

Salem-based system service provider owned by Mr. Srinivasan Dhanasekaran, Care IT Systems lost its important data stored in an undetected Seagate hard disk drive.

The HDD has the model number ST1000DM003 and serial number Z1D9VFK9.

The company provides servicing of desktop, laptop, UPS, CCTV camera, and printer.

After the corruption of their important data storage drive, the service provider needed to recover data urgently; especially, the volumes/partitions of the storage medium together with the .bmp image files.

## CLIENT'S APPROACH

Instead of experimenting to recover data all by oneself, the client straightaway approached the senior business development executive of Stellar Data Recovery – Coimbatore service center to recuperate from data loss.

## REMARKABLE RECOVERY BY STELLAR TEAM

We at Stellar Data Recovery – Coimbatore appreciated the effort taken by the client to reach the service center located at Coimbatore, which is around 160 kilometers from Salem.

We received the undetected seagate hard drive for initial analysis and transferred it to our data recovery expert.

Our expert analyzed the drive by connecting it to a testing computer and observed that the hard drive produced light sound. The testing computer sometimes detected the drive and showed the partitions, but when the specialist clicked a partition, the storage medium stopped responding.

The expert confirmed the presence of substantial bad sectors (around 20% of the entire storage space). Utilizing DFL tool, the expert cloned the hard drive and read/skipped all the bad sectors.

Subsequently, the specialist used Stellar's proprietary data recovery

software to perform Deep Scan of the cloned drive and recovered all the partitions.

The expert opened the partitions and found the files and folders intact. Some of the data were corrupt because of the presence of quite a lot of bad sectors. The expert then used Stellar's proprietary data repair software to repair maximum corrupt files.

We verified the recovered data and found everything in working condition. Lastly, we conveyed the data recovery success to the client.

## **POSITIVE RESPONSE FROM THE CLIENT**

The client, Care IT Systems, was happy to see all the partitions and the important .bmp images files in perfect state. The client was satisfied with the recovered data and thanked our [Stellar Data Recovery Coimbatore](#) team for their data recovery proficiency.