

## AN INDIVIDUAL

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## ABOUT AN INDIVIDUAL

The client has lost his data from his accidentally dropped external HDD

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## GOALS

To recover clients data from the Samsung hard disk drive

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## APPROACH

The client visited Stellar Data Recovery - Coimbatore branch with his corrupted Samsung hard disk drive for data recovery

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## RESULTS

Successfully recovered data from the dropped storage medium

## DATA RECOVERED FROM DROPPED HARD DRIVE FORMATTING

The client is working as a Junior Consultant in GEM Hospital Ramanathapuram Coimbatore. He accidentally dropped his Samsung external hard disk drive on to the ground; thence, the drive requires formatting.

The hard disk drive has the Samsung brand and model number ST1000LM024 and he had formatted the external drive using **NTFS file system** and used it for storing his personal data.

The client was desperate to recover the inaccessible data from his hard drive especially his personal data.

## APPROACH TAKEN BY THE CLIENT

The client did not format the drive and even did not try to recover data by himself. He visited [Stellar Data Recovery Coimbatore](#) branch with his affected hard drive for data recovery.

## STELLAR DATA RECOVERY ACTS AS A RESCUER

We at Stellar Data Recovery – Coimbatore service center received the dropped Samsung external hard disk drive. When we connected the storage device to a computer, it was not visible on the file explorer—probably due to corruption. To verify the same and check the data recovery possibility, we transferred the corrupted data to another hard drive.

The engineer verified the hard drive and connected it to a test computer, which for inspection, the storage drive was inaccessible and required formatting.

The specialist used Stellar's proprietary data recovery software to create an image of the drive and saved the recoverable data to another NTFS formatted hard drive. Using our proprietary software, we recovered all the corrupt files.

We verified the recovered data carefully and found that the client's important data was intact. We shared the details about the data recovery success.

## FEEDBACK SHARED BY THE CLIENT

The client came to the service center to verify the recovered data. He soon afterwards found that the data seems to be complete and intact. He thanked Stellar Data Recovery – Coimbatore for making the data recovery feasible.