

CLIENT

AN INDIVIDUAL

OVERVIEW

The client has lost his data from his accidentally dropped external HDD

GOALS

To recover client's data from the Samsung hard disk drive

APPROACH

The client visited Stellar Data Recovery - Coimbatore branch with his corrupted Samsung hard disk drive for data recovery

RESULTS

Successfully recovered data from the dropped storage medium

DATA RECOVERED FROM DROPPED HARD DRIVE

The client is working as a Junior Consultant in GEM Hospital Ramanathapuram. A Samsung external hard disk drive fell on to the ground; thence, the drive requires

The hard disk drive has the Samsung brand and model number ST1000LM024. The client initially formatted the external drive using **NTFS file system** and used it for storage

The client was desperate to recover the inaccessible data from his hard drive

APPROACH TAKEN BY THE CLIENT

The client did not format the drive and even did not try to recover data by himself. He visited [Recovery Coimbatore](#) branch with his affected hard drive for data recovery.

STELLAR DATA RECOVERY ACTS AS A RESCUER

We at Stellar Data Recovery - Coimbatore service center received the dropped external hard disk drive. When we connected the storage device to a computer, it was not visible on the file explorer. We checked the drive's **file system**. To verify the same and check the data recovery possibility, we consulted our data recovery engineer.

The engineer verified the hard drive and connected it to a test computer, which was not visible. On inspection, the storage drive was inaccessible and required formatting.

The specialist used Stellar's proprietary data recovery software to create an image of the drive and saved the recoverable data to another NTFS formatted hard drive. Using our software, we repaired the corrupt files.

We verified the recovered data carefully and found that the client's important files were intact. The client was very happy about the data recovery success.

FEEDBACK SHARED BY THE CLIENT

The client came to the service center to verify the recovered data. He soon after verified that the data seems to be complete and intact. He thanked Stellar Data Recovery - Coimbatore for making the data recovery task feasible.